



OFFICE FURNITURE *EXPRESS*

Limited Lifetime Warranty

Office Furniture Express provides a limited lifetime in-store warranty against defects on every product we sell, including both parts and labor. See back for details and limitations.

110% 90-Day Low Price Guarantee

If you find a lower advertised sale price locally on an identical in-stock item within 90 days bring the advertisement into our store, and Office Furniture Express will refund 110% of the difference. Does not apply to closeouts or Going Out of Business sales.

30-Day No-Questions-Asked Return Policy

Office Furniture Express provides a 30-day no-questions-asked money back guarantee on all stock items returned in as-new condition. This policy does not apply to special-order items, and ready-to-assemble products must be returned in-box. The full original purchase price will be refunded, not including any installation, assembly, delivery, or other service charges.

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Limited Lifetime Warranty

- Office Furniture Express warrants its furniture to the original purchaser for the lifetime of the product against defects in the material or workmanship of the furniture or furniture components. The word “defects,” as used in this warranty, is defined as imperfections which impair the utility of this product.
- This warranty is expressly limited to the repair or replacement of furniture or furniture components having defects. If the furniture or furniture component is defective within the terms of the warranty, Office Furniture Express will, at our discretion, either repair the furniture or replace the defective furniture or furniture components.
- Warranty service will be performed in an Office Furniture Express store, and the customer is responsible for transporting the furniture to and from Office Furniture Express. Office Furniture Express will perform warranty service onsite for a trip charge to be determined at the time of the request.
- This warranty applies under conditions of normal use, but does not apply to defects that result from intentional damage, negligence, unreasonable use, exposure, or use for a purpose other than that intended by the manufacturer. This warranty also does not include any cosmetic damage to the product that occurs after the original purchase.
- For chairs, this warranty specifically excludes multi-shift use and use by individuals with weights above those expressly warranted by the manufacturer. This warranty also specifically excludes fabric, vinyl, or leather coverings used to upholster seating.
- Used or clearance items are sold on an “as is” basis and cannot be warranted by Office Furniture Express.
- Liability for incidental or consequential damages is excluded to the extent exclusion is permitted by law. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
- This warranty gives you specific legal rights, and you may have other rights which vary from state to state.